

PRESENTER



Jessie J. Pridie Gift Planning Administrator Mayo Clinic

- Helps benefactors achieve their philanthropic goals by identifying strategic, creative and tax-advantaged gift solutions
- Serves as a consultant and educator on complex gift arrangements, coordinates planned giving communications and serves as co-chair of The Mayo Legacy
- Provides oversight and analytics for the gift planning program to maximize efficiency and prepare for long-term growth
- Joined Mayo Clinic in 2008 and moved into the Office of Gift Planning in October 2013
- Earned BA in philosophy and theology at the University of Sioux Falls in Sioux Falls, SD, and completed MA in philanthropy and development at Saint Mary's University in Winona, MN



When you talk, you are only repeating what you already know. But if you listen, you may learn something new.

- Dalai Lama



Set the Stage

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External Environment





Internal Environment

Trigger

• An event or circumstance that is the cause of a particular action, process or situation

Barrier

• A circumstance or obstacle that keeps people or things apart or prevents communication or progress

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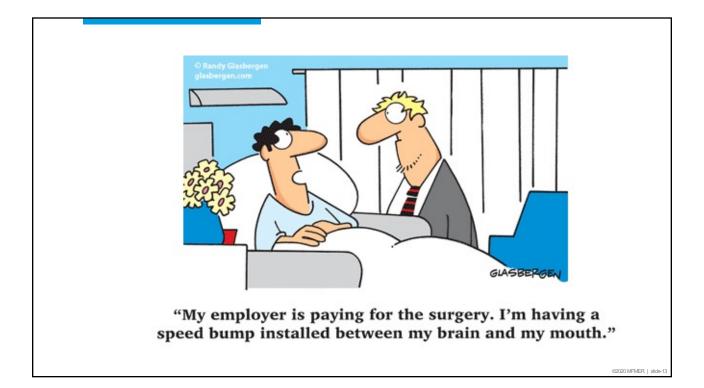
It was said that Ernest Hemingway

had a way of listening
with such intensity that
the person

doing the speaking felt supremely complimented.

Don't Interrupt

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5

3 SILENCE

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BODY LANGUAGE

5 STAY ENGAGED

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Listen for New Meaning

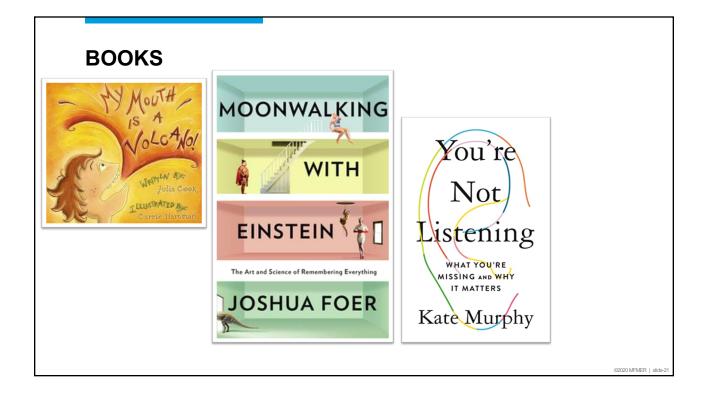
Play a Game



SLIPPERY WORDS



7 REMEMBER





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Additional Questions

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Webinar Resources

Recording

Presentation handouts

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