Strategies to Leverage Donor Advised Fund Philanthropy



How to Plan to Cultivate and Steward these Special Supporters

Claire Axelrad, J.D., CFRE www.clairification.com

1

Presenter



Claire Axelrad, J.D., CFRE Principal of Clairification Founder of Clairification School

- Fundraising visionary with 30 years of frontline development work helping
 organizations raise millions in support: San Francisco Food Bank, Jewish Family
 and Children's Services, Jewish Community Center, S.F. Conservatory of Music
 and California School of Professional Psychology
- Best Nonprofit Blog Fundraising Success Magazine (clairification.com)
- · Awarded AFP 'Outstanding Fundraising Professional of the Year' award
- Principal and founder of Clairification, on online year-round fundraising school
- · Teaches CFRE course that certifies professional fundraisers
- Offers her own 'Winning Major Gifts' course
- · Chief Fundraising Coach for Bloomerang
- Regular contributor to Candid/Guidestar, NonProfit PRO, Network for Good and is a frequent featured speaker
- Initiated and managed a comprehensive donor advised funds program while serving as Director of Development & Marketing for Jewish Family and Children's Services

Strategies to Leverage Donor Advised Fund Philanthropy



How to Plan to Cultivate and Steward these Special Supporters

Claire Axelrad, J.D., CFRE www.clairification.com

3

Donor Advised Fund Philanthropy is Rising



- Steady increase every year for past 9 years
- In March June, grants volume increased 69%;
 dollar value increased 159% over 2019 -- NPT.
- Accelerated pace of giving attributed to current events and changes in Federal Tax Law
- 2019 2020 fiscal year saw dollar increase in DAF distributions over previous fiscal year
 - 54% -- National Philanthropic Trust (NPT)
 - 44% -- Vanguard Charitable
 - 39% -- Fidelity Charitable
 - 33% -- Schwab Charitable
- University of Pennsylvania study grant making from DAFs tends to be resilient during economic downturns

Clairification School @charityclairity

4

Why this is Particularly Timely



June, more were going to legal defense, and racial and social last year. Nationwide, its do-nors recommended about

#HalfMyDAF

- Anyone who makes a grant to us and commits to granting half the money from their DAF before September 30th gives us the chance to be one of 150 non-profits to get a matching grant of up to \$25,000. The more people who nominate our organization, the better our chances.
- We'd love you to consider a donation
- You can learn more about the #HalfMyDAF challenge at halfmydaf.com.

Clairification School @charityclairity

Want a ticket to free money?



Then ... Get in the Game!

Clairification School @charityclairity



- DAF grants = 3% of U.S. philanthropy
- Grants increased 20% 2016 2017
- # of DAFs increased by 60% from 2016 to 2017

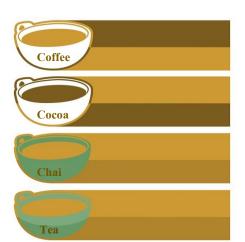
- 1. You don't want to leave money on the table.
- 2. You want to offer the best service to your donors.

Clairification School @charityclairity

7

7

Today's Take-Aways



- What a DAF is/is not
- Who DAF donors are + 6 common characteristics
- 3 ways to best serve DAF donors
- 9 strategies to attract and leverage DAF philanthropy

Clairification School @charityclairity

8

What is a Donor Advised Fund?



A DAF Acts As A Philanthropy Parking Lot

Why might a donor want to park a donation in a personal charitable savings account?



REASONS

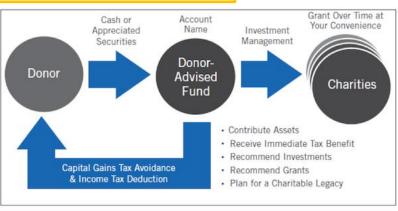
Clairification School @charityclairity



- Unanticipated bonus
- Sale of stake in family business
- Lottery winnings
- Vesting of stock options
- Inheritance

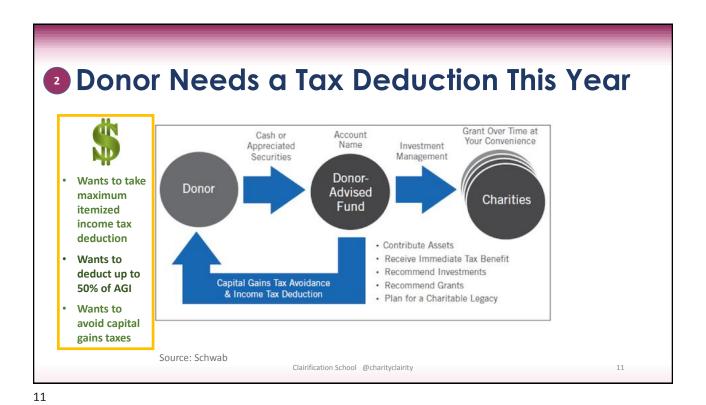


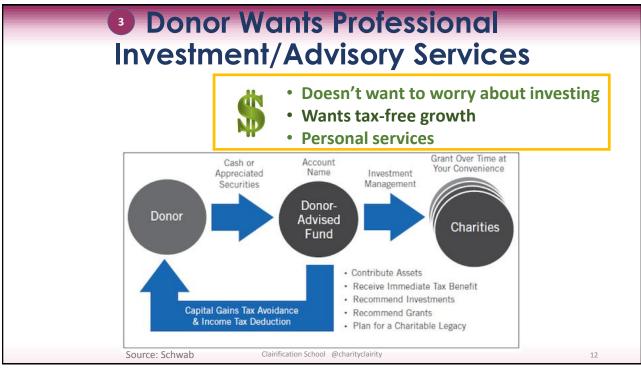
Donor Has a Windfall



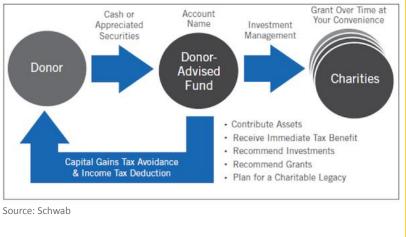
Source: Schwab

Clairification School @charityclairity





Convenience of Centralized Evergreen Philanthropic Account



which charities should benefit

Not vet sure

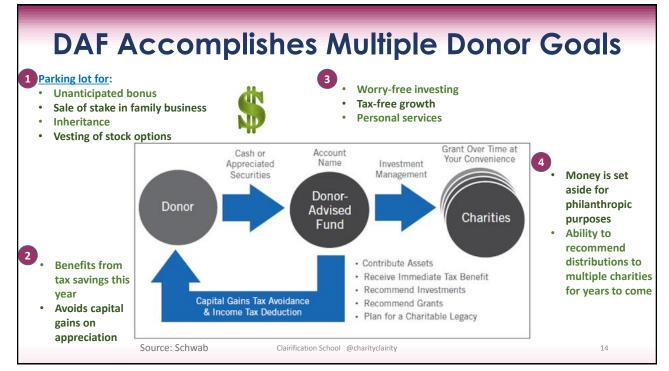
 Wants to assure money is set aside for philanthropic purposes

 Wants to recommend distributions at convenience over multiple years

13

Clairification School @charityclairity

13



Advantages to Park and Shop in a DAF Lot



A DAF Acts As A Philanthropy Parking Lot

- Everything is safe and protected
- Fees are minimal
- Good incentives offered
 - **√** Tax benefits
 - ✓ Personal services
 - ✓ Can share the space with successors
- Less regulations than private foundation
- Can go shopping at leisure to pick favorite charities

Clairification School @charityclairity

15

15

6 Common Characteristics of DAF Donors



- 1. Strong prioritization of giving
- 2. Desire to make an impact today
- 3. Make larger than average gifts
- 4. High rate of volunteerism
- 5. Long-term thinking
- 6. Desire to engage family members in giving decisions

Clairification School @charityclairity

16



Impact of your organization



Impact of donor's DAF gift

Insight into root problems "DAF giving is rooted solidly in the donors' desire for greater impact—both in terms of maximizing financial resources for giving, but also for creating a more organized and thoughtful approach to philanthropy, including selecting which nonprofits and projects to fund."

- Stanford Social Innovation Review

Clairification School @charityclairity

17

17



Tell What Was Accomplished



DAF gifts come from an investment

Folks need regular reports on how their investments are doing.

- Create a significant competitive advantage by engaging with donors in ways others don't.
- Delight donors by giving them more than they hoped for.
- Dance with donors in acts of cocreation.
- Build trust to earn privilege of serving again.

Clairification School @charityclairity

10

19

Meet with Local DAF Sponsor Organizations

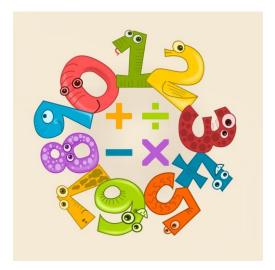


- Find out who oversees DAF distribution recommendations
- Reach out to let your community foundation influencers know you exist
- Meet to let them know you'd love to work with them to further their DAF donors' interests

Clairification School @charityclairity

2

9 Strategies to Attract and Leverage DAF Philanthropy



- 1. Become a sleuth
- 2. Look for hints as to donor interests
- 3. Ask: Do you have a DAF?
- 4. Follow clues
- 5. Promotion
- 6. Maximize Guidestar profile
- 7. Steward appropriately
- 8. Engage proactively
- 9. Make giving easy

Clairification School @charityclairity

21

21

Become a Sleuth Do our donors have established Look at DAF donations to other organizations DAFs? Where are our Local donors giving? Within your field Look at annual reports from organizations which are traditional repositories of DAFs Local community foundation United Way Jewish Community Federation ■ Fidelity Charitable Schwab Charitable Vanguard Charitable Silicon Valley Community Foundation Clairification School @charityclairity

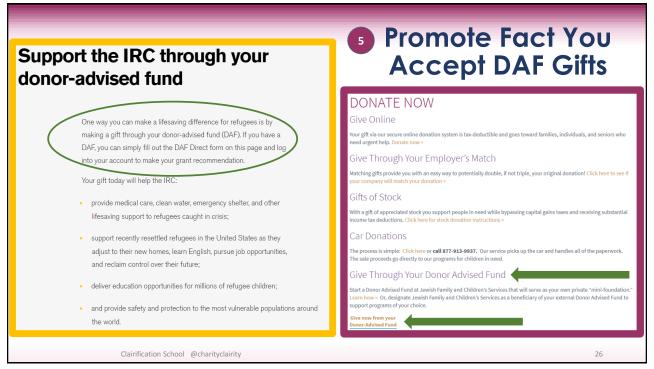


Clairification School @charityclairity

23







Clairification School @charityclairity

Promote DAF Giving in Fundraising/Marketing Materials

Morris Family

DONOR ADVISED FUNDS | DONOR STORIES | NAMED FUNDS



"JFCS is an organization that I have been fortunate to participate in with my children and grandchildren. Through our donor advised fund and our "Morris Family Endowment Fund" for children and seniors our family is confident that JFCS is providing important services for our community – one individual or family at a time."

- Natalie-Ann Morris, Marin County

Make sure all potential donors -- in all your communications channels -- know you accept DAF grants.

Make a small donation to some of the organizations who do this well to see how they handle this.

- Doctors without Borders
- International Rescue Committee
- Natural Resources Defense Council

Clairification School @charityclairity

27

27

Provide Comprehensive, Up-to-Date Info to Guidestar-Candid

Giving portals powered by GuideStar

- AmazonSmile
- Facebook
- JustGive
- Network for Good
- Salesforce.org
- VolunteerMatch
- All major U.S.-based donor-advised funds, such as Fidelity Charitable

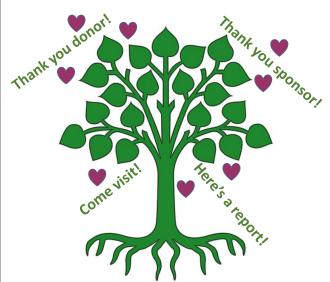
Plus

- More than 35,000 staff from private foundations, such as the California Endowment
- More than 16 leading community foundations

- Claim your Nonprofit Directory profile
- Update your information
- Have that information reach tens of millions of donors & funders through more than 200 GuideStar-Candid partners

Clairification School @charityclairity

DO Steward DAF Donors Appropriately



- Thank donors for their gift recommendation.
 - Reassure them you received the distribution
 - Reassure them they're making the impact they intended
- Also thank the DAF sponsor organization.
 - Build a positive relationship with influencers who also come in contact with other donors.

Clairification School @charityclairity

29

29

DON'T Confuse Donors



- DON'T thank donors for their "tax-deductible gift."
- DON'T ask the DAF sponsor to let you know this gift fulfills the donor's pledge.
- DON'T tell the donor they will receive anything of value.

Clairification School @charityclairity

30

Common Pitfalls: Where Stewardship Goes Awry



Staff not trained to spot and appropriately enter DAF gifts in database

CRM solution doesn't support you in all the ways you need for DAF donors

- How do you handle a donor with a soft credit?
- Does your system automatically acknowledge both donor and sponsor?
- Do you include soft credit donors in donor communications?

Clairification School @charityclairity

21

31

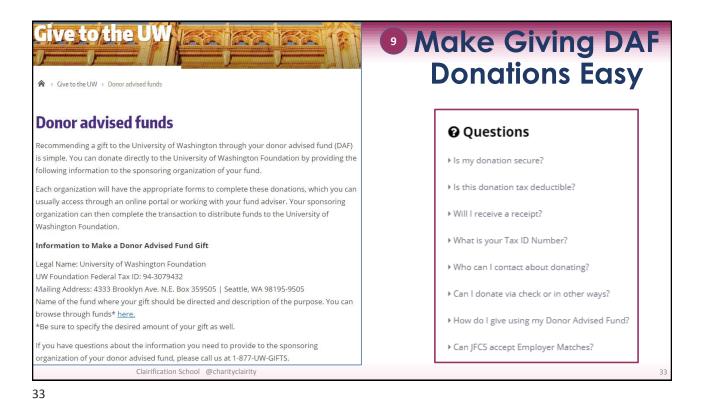
Prioritize Proactive Engagement with DAF Donors

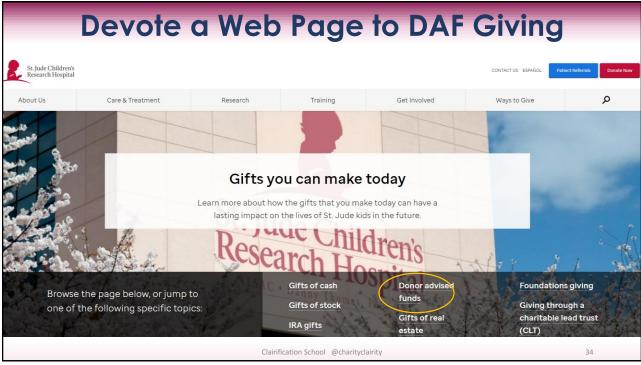


- Consider DAF donors as a special segment for donor cultivation
- Ask DAF donors to participate in direct service volunteering
- Ask DAF donors to join committees
- Consider which DAF donors might be prospects for upgraded and/or major gifts

Clairification School @charityclairity

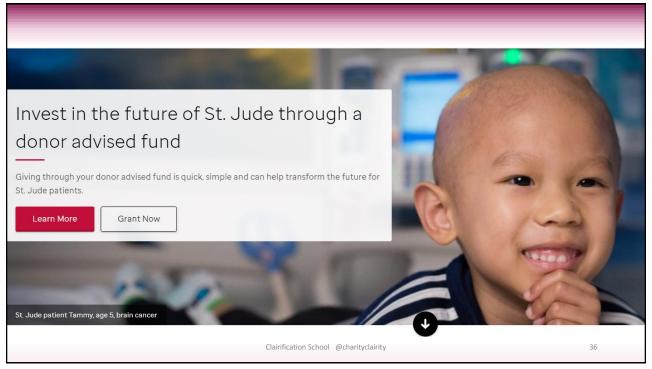
32

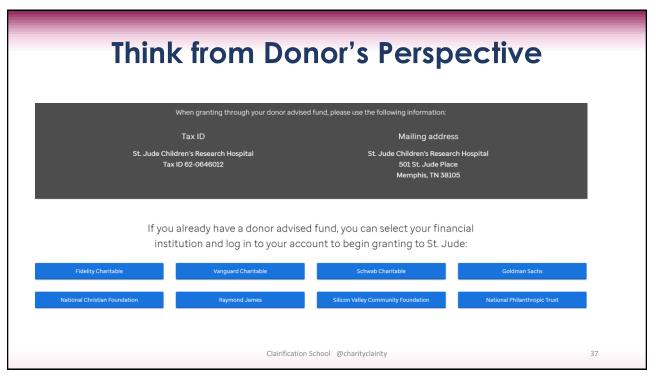


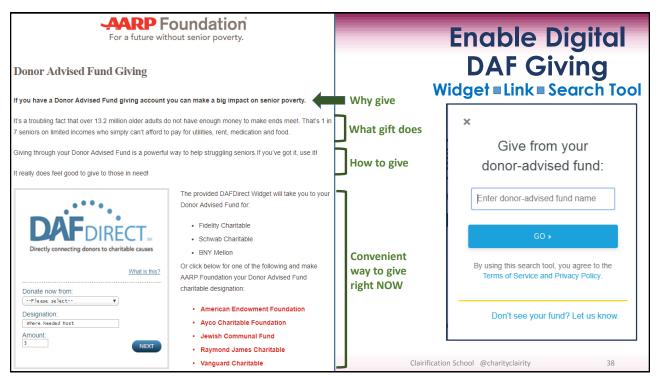


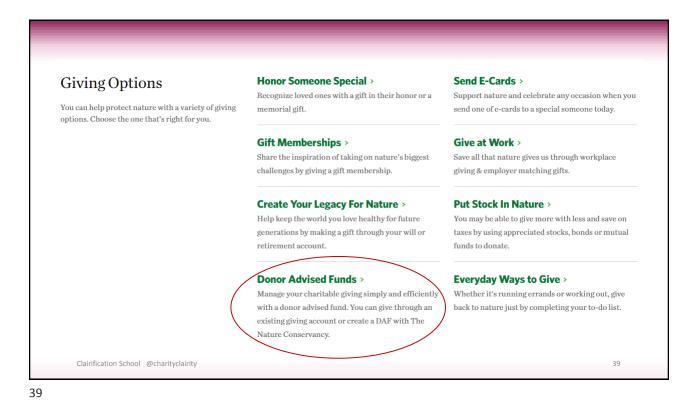
Devote Landing Pages to DAF Giving Donor advised funds A donor advised fund (DAF) is a type of charitable investment account that provides an immediate tax benefit to you, and allows you to recommend grants to charities of your choice over time. Granting to St. Jude through your DAF is simple and easy. You can recommend a gift to St. Jude today, or on a recurring basis (monthly, quarterly, semi-annually or annually) to help the kids of St. Jude. Learn More About Donor Advised Funds Clairification School @charityclairity 35

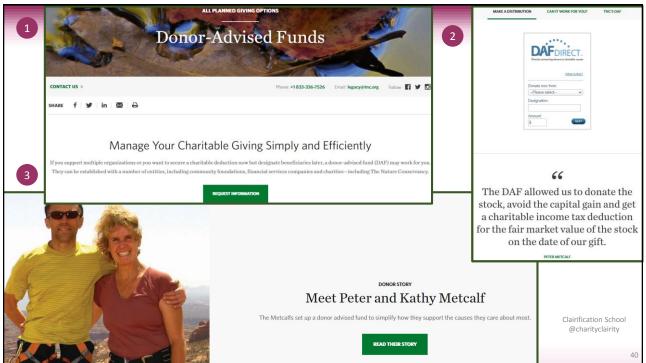
35











Don't Turn a Blind Eye to DAF Support



- 1. Prioritize learning more about this subject
- 2. Be on the lookout for DAF donors
- 3. Plan to promote fact you accept DAF grants
- 4. Plan to cultivate and steward these special donors

Clairification School @charityclairity

41

41

QUESTIONS???



Register for
Winning Major
Gift Fundraising
Strategies eCourse



Sign up for free bimonthly newsletter and get your free copy of

Donor Thank You Calls E-Book + Script

Get tons more great content by enrolling in Clairification School!

Philanthropy, not fundraising. Passionate, not forgettable.

www.clairification.com

Twitter @charityclairity

Claire@clairification.com

42

Additional Questions

claire@clairification.com nathan@stelter.com jen.lennon@stelter.com

www.stelter.com

43

Webinar Resources

Recording

Presentation handouts

www.stelter.com/webinars

Strategies to Leverage Donor Advised Fund Philanthropy



How to Plan to Cultivate and Steward these Special Supporters

Claire Axelrad, J.D., CFRE www.clairification.com

Thanks!